



## Corporate Fact Sheet

### Who We Are

Carter Mario Injury Lawyers, P.C., is a consumer-based law firm handling civil cases including automobile accidents, slip and fall accidents, workers' compensation, Social Security Disability, and medical malpractice.

### History

Carter E. Mario, Carter Mario Injury Lawyers founder and chief executive officer, started the firm in 1989 as a general practice law firm with the first office in Milford, Conn. In 1998, the law firm began exclusively representing the rights of individuals injured by the negligent conduct of others. Today, with offices located in Milford, Hartford, Waterbury, Bridgeport, and a new office due to open in New Britain in 2009, the firm prides itself on giving clients world class customer service and individual attention while keeping an intense focus on getting the best possible results on every case.

### What We Do

We represent the injured, disenfranchised, and the wronged in Connecticut. We believe in mediation and arbitration and have a system in place to help our clients get the help they deserve. Carter Mario Injury Lawyers employs more than 50 personal injury specialists that include case managers, supervisors, pre-litigation and litigation attorneys, private investigators, management, and administrative support personnel.

The firm utilizes a case management system, the only system of its kind in Connecticut, which pairs each client with a team of four. Clients have a case manager, supervisor, attorney and operations manager assigned to their case at all times. The attorney handles legal issues while the case manager and supervisor keep the case moving along and answer non-legal questions. In addition, in-house private investigators assist case managers and attorneys with accident investigation, reconstruction, witness statements, and evidence collection. There is always someone available to speak with clients, and if they desire to speak with a particular staff member who is not immediately available, their call will be returned that same day or lunch is on Carter.

### What Sets Us Apart

Along with providing exceptional legal representation for our clients in convenient locations across Connecticut, our experienced team is dedicated to providing exceptional customer service twenty-four hours a day, seven days a week. We treat our clients like family and provide them with the attention and respect they deserve. Although we do not have the power to undo a wrong or bring back a loved one, we do have the ability to help with the healing that comes from achieving justice vigorously with the honesty, integrity, and attention our clients deserve. We help people at some of the most difficult moments of life by providing the very best legal service through a convergence of caring, communicating, managing, and resolving.

Since 2003, Carter Mario Injury Lawyers has been voted by the readers of *The Waterbury Observer* as the “Best Lawyer” in Waterbury, Conn., for six consecutive years. In April of 2008, the firm was cited as one of the top Customer Service Organizations in America, along with the Ritz Carlton, Starbucks, and Southwest Airlines, by world-renowned business author, John DiJulius in his Amazon.com best selling book, *What’s the Secret?*

Besides treating clients like family, the firm is known for giving back to its communities through the “Carter Cares” program. Often referred to as the “Safety Lawyers” for their frequent bicycle helmet giveaways and safety programs aimed at children, the firm has donated thousands of dollars and time in supporting safety programs. Their “Arrive Alive” Scholarship program has donated thousands of dollars to high school seniors headed to college and spotlighted the dangers of drinking and driving. In addition, their “Fans Don’t Let Fans Drive Drunk” program has provided free taxi cab rides over the holidays to people who need a safe ride home.

### **Corporate Headquarters**

158 Cherry Street  
Milford, CT 06460  
Phone: (203)876-2711

### **Additional Office Locations**

176 Wethersfield Ave.  
Hartford, CT 06114  
Phone: (860)525-2222

532 Wolcott Street  
Waterbury, CT 06705  
Phone: (203)574-5338

3543 East Main Street  
Bridgeport, CT 06606  
Phone (203)373-3456

370 W Main Street  
New Britain, CT 06052  
(860)-223-2100

### **Practice Areas**

Carter Mario Injury Lawyers represents individuals in the following areas of law: auto accidents, slip and fall, Social Security Disability, workers’ compensation, medical malpractice, wrongful death, pharmaceutical recalls/drug injuries, and other personal injuries.

### **Web site**

[www.GetCarter.com](http://www.GetCarter.com)